





Rev. A June 2009 P/N T01-4010-000

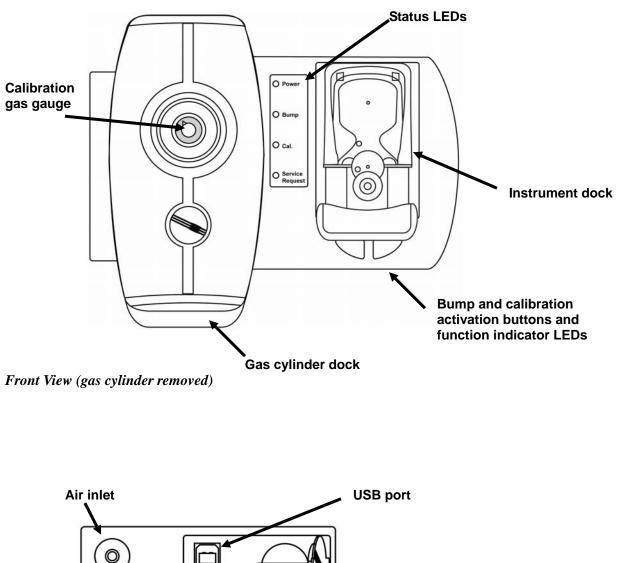
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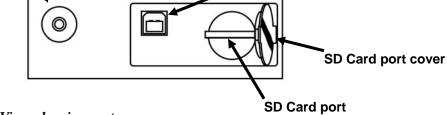
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1 Overview

The AutoRAE Lite For QRAE II is an automated bump testing/calibration station designed for performing bump tests and calibration of QRAE II monitors. It can be used on a tabletop (or other flat surface) or mounted on a wall. Wall-mounting instructions are included in this guide. In addition, it can be powered by either an AC adapter or four alkaline C-cell batteries.





Bottom View, showing ports

Standard Kit

The AutoRAE Lite For QRAE II is shipped with the following:

- AutoRAE Lite For QRAE II, as specified, P/N T01-0902-000
- AutoRAE Lite For QRAE II Diffusion Adapter, P/N T01-3018-000
- USB cable for PC connection, P/N 410-0086-000
- 12-volt power supply, P/N 500-0036-100
- Demand-flow regulator, P/N 490-0053-000
- SD memory card, P/N 130-0298-000
- Quick Start Guide, P/N T01-0902-000D
- Inlet filter, P/N 002-3022-000*
- CD-ROM, P/N 0T01-4008-000. This disc includes:
 - Operation Manual
 - Drivers
 - Utility Software

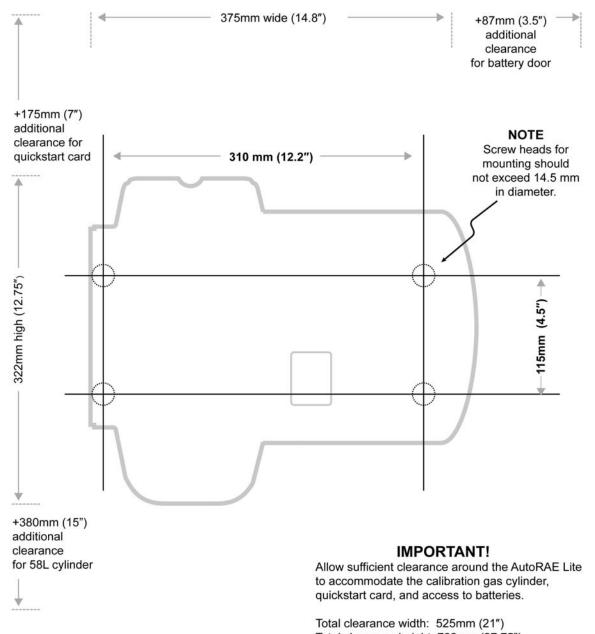
* Replacement filters are sold in packages of 5, P/N 002-3022-005.

2 Mounting The AutoRAE Lite For QRAE II On A Wall

The AutoRAE Lite For QRAE II can be used on a flat surface, or it can be mounted on a wall. This requires drilling four holes into the wall and inserting screws to hold the AutoRAE Lite For QRAE II.

Important! Make sure the wall is strong enough to support the weight of the AutoRAE Lite For QRAE II and a cylinder of calibration gas. If necessary, mount a piece of plywood or use other reinforcement for the wall.

Note: This diagram is not a full-scale template. It is only intended to provide measurements for drilling and clearances.

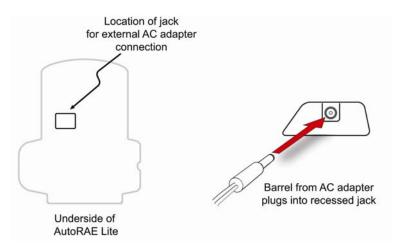


3 Powering The AutoRAE Lite For QRAE II

The AutoRAE Lite For QRAE II can be powered by its AC adapter or by four C-size alkaline batteries.

3.1 AC Adapter Power

The jack for the AC adapter connection is in the recess on the underside of the AutoRAE Lite For QRAE II.



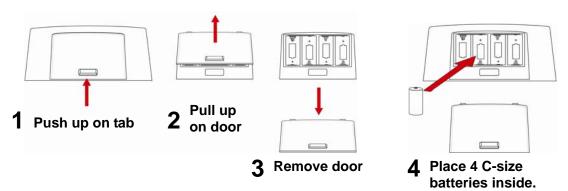
Caution: Never use the AutoRAE Lite For QRAE II or its AC adapter in wet or damp environments. Do not use outdoors in unprotected locations.

3.2 Battery Power

You may use four C-size batteries instead of the AC adapter. Always use high-quality alkaline batteries.

The battery compartment is located on the end of the AutoRAE Lite For QRAE II. Open and remove the door by pulling up on the latch and lifting. When inserting the batteries, be sure to follow the polarity markings indicated in the compartment. After all four batteries are installed, replace the cover.

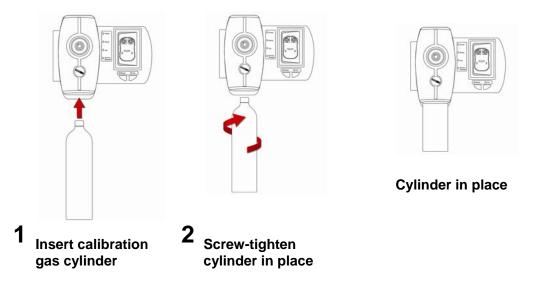
Important! Rechargeable batteries can be used instead of alkaline batteries, but they cannot be recharged by the AutoRAE Lite For QRAE II. They must be recharged in an external charger.



4 **Connecting Calibration Gas**

Installing a cylinder of calibration gas is a simple operation. Place the cylinder in the gas cylinder dock and then turn it clockwise until it is snug.

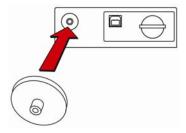
Once the cylinder is attached, the gauge should immediately give a reading. The reading should be equal to or greater than 50 psi (approximately 345 kPa or 3.45 bar). If the reading is lower, then the tank may not have sufficient contents. When it is empty, or calibration cannot be performed due to low pressure, it should be replaced..



Note: The AutoRAE Lite For QRAE II is designed to accommodate a 58L cylinder of calibration gas. It can also accommodate a 34L cylinder, but an adapter sleeve is recommended in order to keep the cylinder securely docked in the AutoRAE Lite For QRAE II.

5 Air Filter

In order to ensure that fresh air is uncontaminated by dust or other materials, use a filter on the AutoRAE Lite For QRAE II's fresh air inlet. The inlet is located on the bottom of the AutoRAE Lite For QRAE II, to the left of the USB and SD card ports. The filter's part number is 002-3022-000 (sold in packs of 5, part number 002-3022-005 with 5 metal connectors). Inspect the filter periodically and replace it as necessary.



6 SD Memory Card

The AutoRAE Lite For QRAE II electronically stores records of all bump tests and calibrations on an SD memory card.

IMPORTANT!

The SD card that comes with the AutoRAE Lite For QRAE II is pre-formatted and ready for use (RAE Systems part number 550-0300-000). If you purchase an SD card from another vendor, its capacity must be 2GB or less. In addition, it may need to be formatted before it can be used in the AutoRAE Lite For QRAE II. Refer to Formatting An SD Card on page 44 for details.

Note: The SD card inside AutoRAE Lite For QRAE II can only be used for AutoRAE Lite For QRAE II recording. Do not save other files to the SD card.

Transferring records from the SD card to a PC every 6 month is recommended. This enhances data security and speeds the data-transfer process.

IMPORTANT!

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The AutoRAE Lite For QRAE II cannot perform a bump test or calibration without an SD card in its slot.

SD port cover closed.

SD port cover opened.

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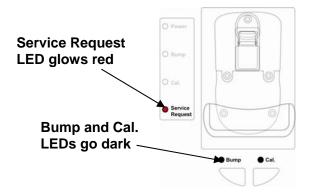
Inserting SD card into slot.

slot until it clicks

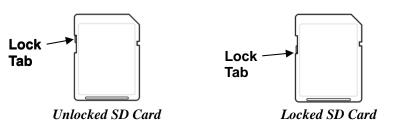
Inserting an SD card. Press the SD card into the slot with the angled notch on the right. Press until it locks into place, making a "click" sound.

Removing an SD card. Press the SD card and release it. It will make a click and push part of the way out of the slot.

When an SD card is in the slot, the Service Request LED is off. When the QRAE II is placed in the AutoRAE Lite For QRAE II, the Bump and Cal. LEDs glow green. If no SD card is in the slot, the AutoRAE Lite For QRAE II's Service Request LED glows red.



If the SD card is locked, the Service Request LED glows orange and blinks. The AutoRAE Lite For QRAE II cannot write data to a locked SD card. Remove the SD card and unlock it by moving the lock tab; then reinsert the SD card.



If remaining space for data on the SD card is very low, the "Service Request" LED glows orange and blinks or glows red continuously. Replace the SD card with another with more space on it, or offload the data to a computer. Then erase the data from the card, using your computer, and reinsert the SD card back into the AutoRAE Lite For QRAE II.

IMPORTANT!

Keep SD port cover closed whenever an SD card is not being inserted or removed. This helps to keep the reading mechanism and the SD card clean, especially in dusty environments.

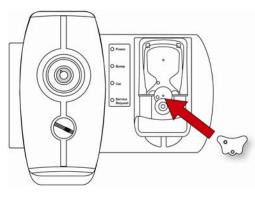
7 Bump Testing & Calibration

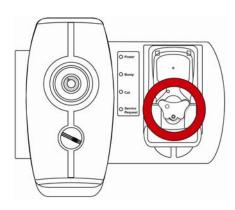
Before using the AutoRAE Lite For QRAE II, do the following checkout:

- Make sure the calibration gas cylinder is attached and that the pressure gauge reads >50 psi.
- Make sure the power LED is glowing green.
- Make sure the air inlet is not blocked, and that a filter is attached.
- If the QRAE II is a pump model, make sure an external filter is attached.

Important Note About The QRAE II Diffusion Model

If the QRAE II is a diffusion model, the Diffusion Adapter (part number T01-3018-000) must be installed in the dock portion of the AutoRAE Lite For QRAE II before proceeding. The long tube and short central tube of the adapter mate directly with two receptacles in the dock. Insertion is as shown here:



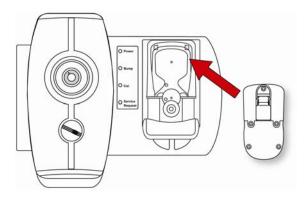


Installing Diffusion Adapter

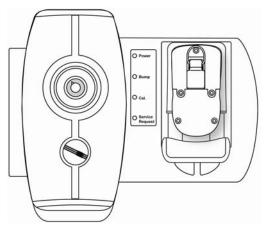
Diffusion Adapter Installed

Procedure For Bump Testing And Calibrating

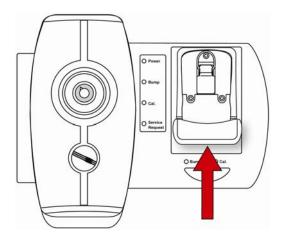
- 1. Turn on the QRAE II: Press and hold its [MODE] button.
- 2. After the QRAE II has started and displays a reading, firmly press the QRAE II face-down in the dock on the AutoRAE Lite For QRAE II.



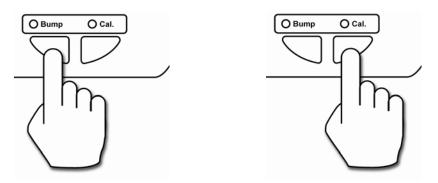
3. Make sure the QRAE II is firmly seated in the dock.



4. Slide the locking mechanism up so that the QRAE II is held in place. The two LEDs above the buttons should glow green. If not make sure the QRAE II is firmly seated.



- 5. **Note:** If the "Service Request" lamp glows after you slide the locking mechanism, it is likely alerting you that the QRAE II has not been turned on. Remove it, turn it on, and place it in the dock again.
- 6. Press "Bump" to perform a bump test, or press "Cal." to perform a calibration.



Note: During a bump test or calibration, the LED above the button turns off and the Bump status or Cal. status LED blinks and is orange.

You will be alerted when the bump test or calibration is complete. When the two indicator LEDs above the buttons glow green, remove the QRAE II from the dock.

Pass: A green LED indicates the bump test or calibration was successful.

Fail: A red LED indicates the bump test or calibration failed.

If a bump test or calibration fails, check the calibration gas pressure and try again. If it fails again, it is possible the sensor is depleted and must be replaced.

7.1 Status LED Explanation

LED	Red	Green	Solid Orange	Blinking Orange
Power	Battery low, no external power	External power or battery OK	N/A	N/A
Bump	Fail	Pass	N/A	Processing
Cal.	Fail	Pass	N/A	Processing
Service Request	No SD card, or communication failure, or SD card space is very low	N/A	N/A	SD card is locked or needs to be formatted, or SD card space is very low

7.2 Bump Test Results LED Explanation & SD Card Record

When a failure occurs during a bump test, LEDs indicate when all tests are passed, as well as when any part of the bump test fails. In addition, the results are recorded on the SD card. The table below explains the LEDs and the data recorded on the SD card.

Bump Test Result	Bump LED	Cal LED	Service LED	SD Card Record
All sensors pass	Green			Every sensor: pass
Buzzer passes				Buzzer: pass
LED passes				LED: pass
				Bump result: pass
1 or more sensors	Red		Red	Failed sensor: fail
fails				Passed sensor: pass
Buzzer passes				LED: pass
LED passes				Buzzer: pass
				Bump result: fail
All sensors pass	Green		Red	Every sensor: pass
Buzzer fails				Buzzer: fail
LED passes				LED: pass
				Bump result: fail
All sensors pass	Green		Red	Every sensor: pass
Buzzer passes				Buzzer: pass
LED fails				LED: fail
				Bump result: fail
Bump stall	Red	Red		No record
	(blinking)	(blinking)		

7.3 Removing The QRAE II From The Dock

When the bump test or calibration is complete, remove the QRAE II from the dock by pulling back on the locking mechanism (which releases the QRAE II) and then lifting the QRAE II straight out.

Note: When you remove the QRAE II from the dock, you may see the message "PC comm. Ready…" on the QRAE II's display. Press either key to leave this communication mode and return to monitoring.

8 Transferring Data

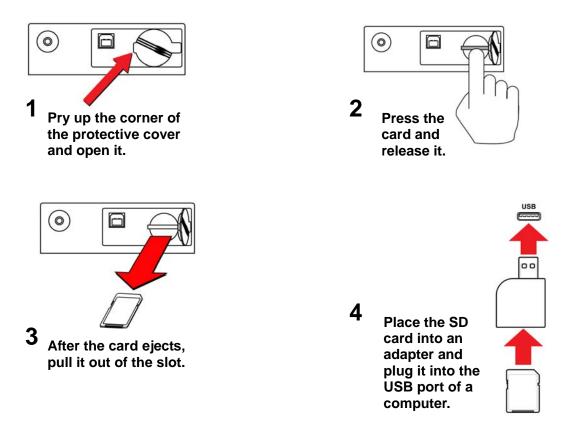
Bump and calibration data is collected each time a QRAE II is bump tested or calibrated. The AutoRAE Lite For QRAE II collects this data and stores it on an SD Card, providing a convenient means of storage and easy data transfer.

8.1 Transferring Data From The SD Card To A Computer

The data stored on the SD card in the AutoRAE Lite For QRAE II is in standard ASCII text format, making it easy to import into most spreadsheet and word-processing programs. In addition, it is in CSV (comma-separated value) form, so that it can be easily put into existing spreadsheets (such as Microsoft Excel[®]) or into columns in word-processing programs.

Some computers and external hard drives have ports that accept SD cards directly. For computers that do not have an SD port, inexpensive converters designed to accept an SD card and plug into a USB input are widely available (at electronics stores, camera stores, etc.).

Follow this procedure for removing the SD card from the AutoRAE Lite For QRAE II and connecting it to a computer for data transfer:



WARNING!

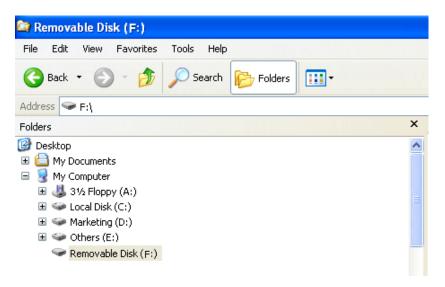
Do not remove the SD card from the AutoRAE Lite For QRAE II during a bump test or calibration. After the two LEDs above the buttons glow green, it is safe to remove the SD card.

Once the SD card is in the adapter and connected to the computer, it should show up as an external device or a drive.

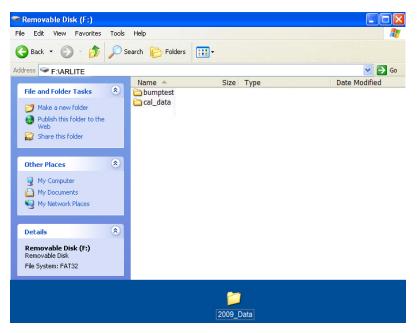
1. Double-click the My Computer icon on your desktop.



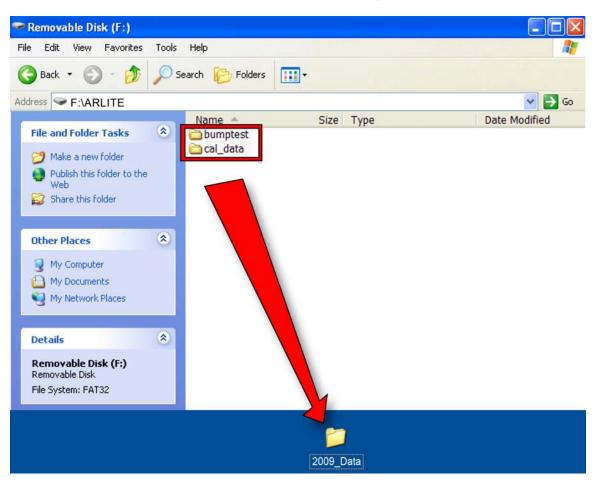
When it opens, you should see a list of drives, including your C:, where most programs reside, and the external device holding the SD card.



2. Double-click on the name of the device to open its directory. You now see two folders containing files created each time the AutoRAE Lite For QRAE II was turned off or the SD card was inserted.



- 3. Create a new folder on your desktop or elsewhere on your computer.
- 4. Drag the file(s) from the SD card into the folder on your computer:



5. Open the folder to make sure the files have transferred correctly.

Inside each folder is a file with an 8-character name that starts with the letter of the type of file (bump test or calibration data). The first two digits indicate the year, the second two digits indicate the month, and the ending of "_V1" is a reserved tag. For example, a bump test file appears like this:

B0902_V1

This indicates that it is from the year 2009, and the month February.

Note: Once the files are transferred from the SD card to your computer, you may change the name of the file to suit your needs. For instance, you may want to append the date and/or time to the name (for example, "B0902_V1_February12_0815," to indicate that it was offloaded on February 12 at 8:15AM).

8.2 After Transferring Data From The SD Card

Once you have transferred the files from the SD card to your computer, you can open them in a spreadsheet program (such as Microsoft Excel) or in a word-processing program (such as Microsoft Word). You should open them as soon as possible to make sure that all of the data transferred properly and was not corrupted.

You can place the SD card back into the AutoRAE Lite For QRAE II and resume collecting data from bump tests and calibrations. New files will not overwrite old ones.

If the SD card is full, or you want to retain it as a physical archive for future reference or backup, you can replace it with any SD card. Typically, 1GB is a good minimum size. The AutoRAE Lite For QRAE II can accept SD cards with capacities up to 2GB. When keeping an SD card for longterm storage, it is a good idea to lock the card (move the tab on the left side of the card to the "locked" position). This ensures that if it is put into a computer or AutoRAE Lite For QRAE II, data cannot be written to it.

Another option is to erase the SD card. To erase the data, follow these steps:

- 1. Make sure the locking tab on the SD card is in the "unlocked" position.
- 2. Insert it into the computer or the adapter (and plug that into the computer).
- 3. Once the SD card is in the adapter and connected to the computer, it should show up as an external device or a drive.
- 4. Double-click the My Computer icon on your desktop.



- 5. When it opens, you should see a list of drives, including your C: and the SD card (shown as a device).
- 6. Double-click on the name of the device to open its directory. You now see a list containing files.
- 7. Select and drag all the files to the trash. Alternatively, you can select the files, right-click with your mouse, and select Delete.

9 Using AutoRAE Lite For QRAE II With The AutoRAE Lite Utility Program

When connected to a computer with a USB cable, the AutoRAE Lite For QRAE II's parameters can be viewed. In Administrator Mode, parameters can be changed. These include synchronizing the AutoRAE Lite For QRAE II's time to match the computer's clock.

In addition, the AutoRAE Lite Utility Program allows you to view the parameters set for a QRAE II when it is placed in the AutoRAE Lite For QRAE II's dock. In Administrator Mode, it is possible to store and load configuration files. This allows you to save one set of parameters and load them into as many QRAE II monitors as you want.

9.1 Computer Setup And AutoRAE Lite Utility Program Installation

- 1. Install the USB driver, following the instructions on the RAE Systems website or on the utilities disc that accompanies your AutoRAE Lite For QRAE II.
- 2. Install the AutoRAE Lite Utility Program on your computer. Follow the instructions after downloading the program from the RAE Systems website or after you insert the disc into your computer.

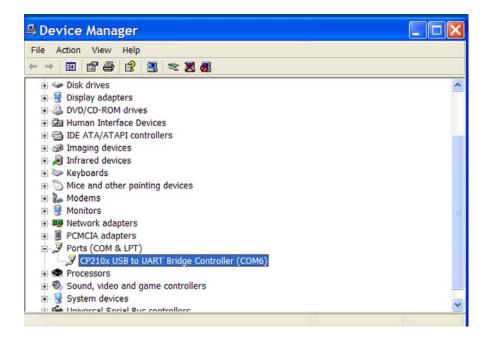
Once installation is complete, there should be an icon for it on your desktop, indicating that the program is ready for use:



- 3. Connect the AutoRAE Lite For QRAE II to a computer using a USB cable.
- 4. Configure your computer's port. Follow this path: Start >> Settings >> Control Panel >> System.
- 5. You now see the "System Properties" dialog box. Click "Hardware."

System	Properti	es		? 🗙		
	Restore	Automat	ic Updates	Remote		
General	Compu	ter Name	Hardware	Advanced		
Device Manager The Device Manager lists all the hardware devices installed on your computer. Use the Device Manager to change the properties of any device. Device Manager						
Drivers -			sure that installed dr			
Compatible with Windows. Windows Update lets you set up how Windows connects to Windows Update for drivers. Driver Signing Windows Update						
- Hardwar	e Profiles					
R	Hardware profiles provide a way for you to set up and store different hardware configurations.					
Hardware Profiles						
OK Cancel Apply						

- 6. Click "Device Manager." You should see a list of devices in and attached to your computer. Scroll down the list until you see "Ports."
- 7. Open Ports (click on the "+" to the left of it) and you should see the port for the AutoRAE Lite For QRAE II, plus its port number (for example, COM6). Write down this port number; you will need it when you start AutoRAE Lite Utility Program.



- 8. Close Device Manager and System Properties.
- 9. Double-click the AutoRAE Lite Utility Program icon on your desktop to start the program.

9.2 Configuring The Port For The AutoRAE Lite Utility Program

Before configuring your computer's port, make sure the AutoRAE Lite For QRAE II is on and that the USB cable between it and the computer is connected.

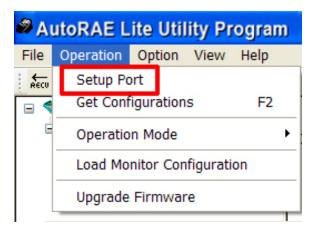
Double-click the AutoRAE Lite Utility Program icon on your desktop to start the program.



When the AutoRAE Lite Utility Program opens, you see this screen:

AutoRAE Lite Utility Program	
File Operation Option View Help	
i kecu 🖬 🖶 🛤 🤌 💡	
Ready	

Pull down "Operation" and select "Setup Port."



Click the "COM(5-256)" button with your mouse. Type in the COM port setting you found when you went into the computer's System Properties.

🚟 COM port on PC 🛛 🛛 🔀				
О СОМ1	СОМ2			
О СОМЗ	COM4			
⊙ COM(5256)				
СОМ6				
Refresh Cancel OK				

Click "OK."

Note: If there is a problem, you will see this message:

RaeSerialPort 🔀					
Can not open port COM6!					
ок					

Double-check your COM port choice. Also make sure the USB cable is connected to the AutoRAE Lite For QRAE II, and that the AutoRAE Lite For QRAE II is turned on.

If there are no problems and the port is correctly configured, the COM port dialog box automatically closes.

9.3 AutoRAE Lite Utility Program User Interface

The AutoRAE Lite Utility Program can be used to check and configure the AutoRAE Lite For QRAE II or the AutoRAE Lite For QRAE II and a QRAE II monitor.

The program's screen consists of a menu bar, toolbar, and a left selection/navigation pane, and two right information panes for synopsis and information. In addition, when the program is in Administrator Mode, the lower right pane becomes an interface for setting parameters in a QRAE II. At the bottom of the screen is a Status Bar, which tells when the program is ready.

File Op			View	Help	Menu bar Tool bar
AutoRAE Lite fility Pro File Operation Option View H					
Synopsis of setting			ngs		
Selection/ Navigation			Informati	on / Para	ameter Setting
Ready	atus bar				

9.3.1 Menu Bar

File Operation Option View Help

The **menu bar** consists of five pull-down menus:

- File
- Operation
- Option
- View
- Help

File. The File menu includes:

• Save	Save the current file
• Print	Print the synopsis information
 Print Preview 	View the page to be printed before printing it
 Print Setup 	Standard choices for setting the page's parameters for printing
• Exit	Exit the AutoRAE Lite Utility Program

Operation. These are functions for communication and controlling the AutoRAE Lite For QRAE II's and QRAE II's parameters.

Setup Port	Set the COM (communication) port
Cat Configurations	Open sound configurations in the program window

- Get Configurations Open saved configurations in the program window
- Operation Mode
 Go to User Mode or Administrator Mode
- Load Monitor Configuration Load configuration to QRAE II.
- Upgrade Firmware Upgrade the AutoRAE Lite For QRAE II's firmware

Option. This provides a submenu that includes language, which allows you to choose a language in which to operate.

• Language Select a language for the program.

View. Make the Tool Bar and Status Bar viewable or hidden.

- Toolbar
- Status Bar

Help. This is information to aid in using the AutoRAE Lite For QRAE II.

- About AutoRAE Lite Utility Program
 Displays pr
- Help

Displays program's version number Window pops up with assistance.

9.3.2 Toolbar



The toolbar consists of six clickable icons, from left to right:

- RECV (Get Configurations)
- Save The Active Document
- Print The Active Document
- Load Monitor Configuration (Administrator Mode only)
- Upgrade Firmware
- Display Program Information

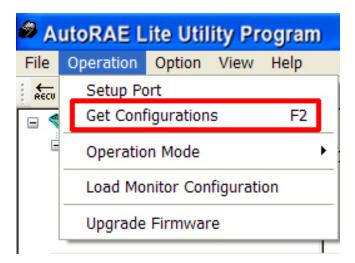
These icons are duplicates of major functions in the menu bar. If the menu bar is turned off, these provide quick, convenient way to activate major functions. Note that the Configuration icon is not functional in User Mode and is therefore grayed out.

9.4 Using The AutoRAE Lite Utility Program In User Mode

The AutoRAE Lite Utility Program operates in two modes, User Mode and Administrator Mode. In both modes, it can be used to check the AutoRAE Lite For QRAE II, or the AutoRAE Lite For QRAE II and a QRAE II monitor together. In Administrator Mode, settings for the AutoRAE Lite For QRAE II and QRAE II can be set.

9.4.1 Without A QRAE II In The Dock

With the main window open, pull down Operation and select "Get Configurations."



As the connection is being made and the AutoRAE Lite For QRAE II configuration data is transferred, an animated pop-up window with a progress bar is shown:



Once the information is acquired, the main screen is populated with information:

AutoRAE Lite Utility Prog	gram	
File Operation Option View Help		
keeu 🖬 🗁 🛵 🥬 💡		
AutoRAE Lite(T0120005K4)	Serial Number:	AutoRAE Lite T0120005K4 V1.00
	Power Status: Cal If Bump Fails:	Normal External Power No Yes
	Location: Gas Lot No:	00000000
	Information	Gas Lot Setting
	Firmware Ver. V1.00	Gas Lot No 000000000
	Status	
	Status Normal	
	Power External Power	
	Date Time 4/30/2009 12:0	19:30 PM
	Setting	
	SN T0120005K4	
	Location	
	Clock from PC Yes	No
	Cal If Bump fails Yes	No
Ready		NUM

In the left pane is an icon for the AutoRAE Lite For QRAE II and its serial number. The upper right pane provides a synopsis of information acquired from the AutoRAE Lite For QRAE II, including Instrument Name, Serial Number, and Firmware Version. It also provides functional information, including Working Status and Power Status (battery or external power). Finally, it shows preferences that can be set in Administrator Mode, including Calibrate If Bump Fails, Clock From PC (synchronizes time in the AutoRAE Lite For QRAE II to the computer's time), and Gas Lot Number (in case you want to keep a record of which gas lot the calibration gas comes from).

The bottom portion is grayed out, indicating that the parameters are being read, but cannot be altered in User Mode.

9.4.2 With A QRAE II In The Dock

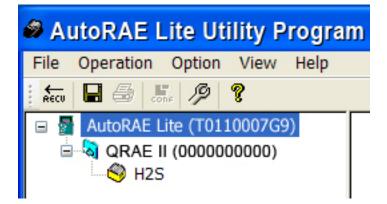
When a QRAE II is in the AutoRAE Lite For QRAE II's dock, it is possible to gather data from the QRAE II via the AutoRAE Lite Utility Program.

- 1. Start the AutoRAE Lite Utility Program.
- 2. Turn on a QRAE II.
- 3. Place the QRAE II into the AutoRAE Lite For QRAE II's dock. Refer to "Bump Testing And Calibration," on page 9, for details.
- 4. At the menu bar, pull down "Operation" and select "Get Configurations."

As the connection is being made and the AutoRAE Lite For QRAE II configuration data is transferred, a succession of three animated progress pop-up windows is shown:

Get Tester Information [0%]	Get Monitor Information [50%]	Get Sensor Information [36%]
Wait for a moment	Wait for a moment	Wait for a moment
Cancel	Cancel	Cancel

The main screen is populated with data and now includes icons of the QRAE II and its sensor in the left pane, along with the QRAE II's serial number:



AutoRAE Lite Utility Prog	gram	
File Operation Option View Help		
👖 🗮 🗐 🦾 📠 🖉		
 ☐ AutoRAE Lite(T0120005K4) ☐ ↓ QRAEII(181-103123) _ ♥ CO 	Instrument Name: Serial Number: Firmware Version:	AutoRAE Lite T0120005K4 V1.00
- S H2S - S OXY - S LEL	Working Status: Power Status: Cal If Bump Fails: Clock from PC:	Normal External Power No Yes
	Location: Gas Lot No:	00000000
	Information	Gas Lot Setting
	Firmware Ver. V1.00	Gas Lot No 000000000
	Status	
	Status Normal	
	Power External Power	
	Date Time 4/30/2009 12:	09:30 PM
	Setting	
	SN T0120005K4	
	Location	
	Clock from PC Yes	No
	Cal If Bump fails Yes	No
Ready		NUM

The other panes are populated with data about the AutoRAE Lite For QRAE II:

Note: When the AutoRAE Lite For QRAE II is running on its charger with an AC power source, "External Power" is shown in the box next to "Power." If the AutoRAE Lite For QRAE II is running on its batteries, a battery level bar is shown, which indicates remaining battery life:

Status	Normal
Status	Intollia
Power	

Click on the QRAE II's icon (or text) to change the other two panes' data. The upper right pane provides a synopsis of the data that was transferred from the QRAE II to the AutoRAE Lite Utility Program. The lower right pane shows the information in what appears to be an editable format, but is grayed out, indicating that it is "read-only" or does not apply to the QRAE II. To change settings in this pane, the AutoRAE Lite Utility Program must be in Administrator Mode.

AutoRAE Lite Utility P File Operation Option View Hel								_ D D
Image: Provide the second	Instrument N. Serial Num Firmware Vers: Current Stai Socket Inn Sen Enab: Passw	ber: 18 ion: V3 tus: No dex: sor: CO led:	AEII 1-10412 .00 rmal 1 (ppm) Yes 00	7 2 H2S(ppm) Yes	3 OXY(%) Yes	4 LEL(%) Yes		
	Information			Sensor Socket Statu	18			
	Firmware Ver.	V3.00		Socket Index	1	2	3	4
	Status			Sensor	CO(ppm)	H2S(ppm)	OXY(%)	LEL(%)
	Status	Normal		Enabled	\checkmark	\checkmark	\checkmark	√
	Date Time	6/2/2009 11:38:42	AM	<				>
	Setting							
	SN Show Sensor Reading Password	181-104127 Always On Alarm 0000		Index Se	nsor Da	ate Time	Event Re	eading
		Set		Ge	t Events		Save Events	

9.4.3 Individual Sensor Data

Click on the sensor's icon (or name) in the left pane to change the other two panes' data. The upper right pane provides a synopsis of the data about the sensor that was transferred from the QRAE II to the AutoRAE Lite Utility Program. Included are the last calibration date and the calibration interval.

It also shows the alarm level settings and the calibration span concentration. The lower right pane shows the information in an editable format, but is grayed out, indicating that it is "read-only" or does not apply to the QRAE II. To change settings in this pane, the AutoRAE Lite Utility Program must be in Administrator Mode.

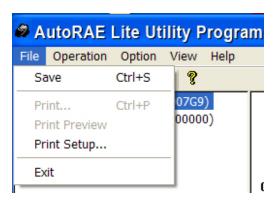
AutoRAE Lite Utility Prog	gram				
File Operation Option View Help					
: tau 🖬 🍜 🐰 🤌 🤋					
AutoRAE Lite(T0120047K5)	Sensor Name:	CO			
QRAEII(181-104127)	Calibration Date: Cal Interval:	6/2/2009 180 days	11:38:00 AM	Û	
- 🕙 OXY	Bump Date:	6/2/2009	11:18:00 AM	6	
LEL	Alarm Levels: High: Low: STEL:	200 ppm 35 ppm 100 ppm			
	TWA:	35 ppm			
	Calibration Span:	50 ppm			
	Calibration Information		Alarm Levels		
	Cal Date 6/2/2	009 11:38:00 AM	High	200	ppm
	Cal Due Date		Low	35	ppm
	Cal Interval 180	days	STEL	100	ppm
			TWA	35	ppm
	Bump Information		Calibration Parame	eters	
	Bump Date 6/2/20	009 11:18:00 AM	Cal Span	50	ppm
	Bump Interval	days		Set	

9.5 Saving Configuration Files

You can save a configuration file for the AutoRAE Lite For QRAE II and for the QRAE II, which includes all current settings as shown in the right data panes.

9.5.1 Saving A QRAE II Configuration

- 1. Click on the QRAE II icon in the left pane.
- 2. Pull down the File menu and click "Save."



- 3. When the "Save As" dialog box appears, find a location where you want to save the Monitor Configuration File.
- 4. Name the file (it automatically gets a ".mcfg" suffix).

Save As				? 🗙
Save in: 🛅	AutoRAE Lite Utility Program	💌 G 💋	1 🖻	
🛅 Language 🛅 Template				
File name:	Treatment Plant 101.mcfg			Save
Save as type:	Monitor Configure File(*.mcfg)	*		Cancel

5. Click "Save." The file is saved and the dialog box closes.

Note: Although you can store a configuration file, you cannot load a configuration file unless the AutoRAE Lite Utility is set for Administrator Mode.

9.6 Using The AutoRAE Lite Utility Program In Administrator Mode

Administrator Mode allows you to load configurations from configuration files into the AutoRAE Lite For QRAE II and QRAE II monitors. It also allows you to change settings and synchronize an AutoRAE Lite For QRAE II's time to a computer.

9.6.1 Entering Administrator Mode

After you start the AutoRAE Lite Utility Program, you must enter a password to place the program in Administrator Mode.

🥔 A	utoRAE Lite Utility Program	1			
File	Operation Option View Help				
Recu	Setup Port				
	Get Configurations F2	Sensor Name:	H2S		
Ē	Operation Mode	✓ Go to User Mode	6/17/2007 10:46:00 AM		
	Load Tester Configuration	Go to Administrator Mode	12/17/2007		
	Load Monitor Configuration	Alarm Levels:	_		
	Upgrade Firmware	High: Low:	15.0 ppm 10.0 ppm		
		STEL: TWA:	15.0 ppm 10.0 ppm		
		Calibration Span:	10.0 ppm		

When the pop-up window appears, you must type in a password:

Go to Admini	strator Mode
To go to the "Administ correct password.	rator Mode" , type the
Password:	•••
Change Password	OK Cancel

Note: The default password is rae.

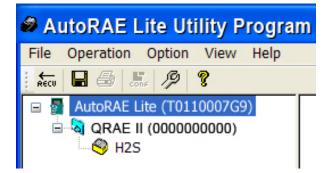
Click "OK" to register your password and enter Administrator Mode.

Note: You can change the password by clicking "Change Password." A dialog box prompts you to type in the current password and a new password (twice, to make sure that there is no mistake).

Change Password					
Old Password:					
New Password:					
Confirm New Password:					
OK	-	Cancel			

After you are satisfied with the password, click OK to save it.

Once your password is accepted, the pop-up dialog box disappears and the main screen is shown.

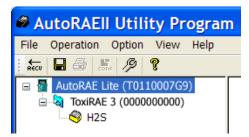


Click "Get Configurations." As the connection is being made and the AutoRAE Lite For QRAE II configuration data is transferred, a succession of three animated progress pop-up windows is shown:

Get Tester Information [0%]	Get Monitor Information [50%]	Get Sensor Information [36%]		
Wait for a moment	Wait for a moment	Wait for a moment		
Cancel	Cancel	Cancel		

The main screen is populated with data and now includes icons of the AutoRAE Lite For QRAE II, the QRAE II, and its sensor in the left pane, along with the AutoRAE Lite For QRAE II's and QRAE II's serial numbers.

9.6.2 AutoRAE Lite Screen



The other panes are populated with data about the AutoRAE Lite For QRAE II. Unlike User Mode, Administrator Mode now shows the lower right pane in an editable form. You can now edit:

Gas Lot No
 Gas Lot number, as shown on the side of a gas cylinder
 Location
 Clock From PC
 Cal If Bump Fails
 Gas Lot number, as shown on the side of a gas cylinder
 Tell AutoRAE Lite For QRAE II to the PC's time
 Tell AutoRAE Lite For QRAE II to perform a calibration if a bump test fails

In addition, you can click "Set" to set these parameter changes in the AutoRAE Lite For QRAE II.

AutoRAE Lite Utility	Program	
File Operation Option View H	elp	
🛛 🗮 🖶 🛃 🛵 🎾 🎖		
 □ AutoRAE Lite(T0120005K4) □ - 3 QRAEII(181-103123) □ - 9 CO 	Instrument Name: Serial Number: Firmware Version:	AutoRAE Lite T0120005K4 V1.00
- S H2S - S OXY - S LEL	Working Status: Power Status: Cal If Bump Fails: Clock from PC:	Normal External Power No Yes
	Location: Gas Lot No:	00000000
	Information	Gas Lot Setting
	Firmware Ver. V1.00	Gas Lot No 000000000
	Status	
	Status Normal	
	Power External Power	4
	Date Time 4/30/2009 12	:17:03 PM
	Setting	
	SN T0120005K4	
	Location	
	Clock from PC Yes	No
	Cal If Bump fails OYes @) No
Readv	1	

9.6.3 QRAE II Screen

Click on the QRAE II icon or text in the left pane, and the lower right pane now shows its editable functions that affect a QRAE II in the AutoRAE Lite For QRAE II's dock. These include:

Date Time	Sets the date and time in the QRAE II
Password	Changes the password in the QRAE II

When you click "Set," the parameter changes are set in any QRAE II that is in the AutoRAE Lite For QRAE II's dock.

Important! If you do make parameter changes on the screen, but do not click "Set," the changes are not transferred to the QRAE II. Changes are only transmitted and registered by clicking "Set."

AutoRAE Lite Utility Pr	ogram						
File Operation Option View Help							
	Instrument Name: Serial Number: Firmware Version: Current Status: Socket Index: Sensor: Enabled: Password:	QRAEII 181-1041 V3.00 Normal 1 CO(ppm) Yes 0000	2 H2S(ppm) Yes	3 0XY(%) Yes	4 LEL(%) Yes		
	Information		Sensor Socket Statu	IS]
	Firmware Ver. V3.00		Socket Index	1	2	3	4
	Status		Sensor	CO(ppm)	H2S(ppm)	OXY(%)	LEL(%)
	Status Normal		Enabled	√	V	V	V
	Date Time 6/2/2009 11	1:38:42 AM	<		III		>
	Setting		Events				
	SN 181-104127 Show Sensor Always Reading On Alarm Password 0000			nsor Da	ate Time	Event Re	eading

9.6.4 QRAE II Sensor Screen

Click on the sensor icon (for example, H2S) or its text in the left pane, and the lower right pane now shows its editable functions that affect a QRAE II in the AutoRAE Lite For QRAE II's dock. These include:

- Calibration Interval Sets the number of days until the monitor requires calibration
- Calibration Parameters Se
- Alarm Levels

Sets the fullibration Span reference value Sets the threshold concentrations at which the High, Low, STEL, and TWA alarms sound (refer to the QRAE II User's Guide for further explanation)

Click "Set" to store the parameter changes in any QRAE II that is in the AutoRAE Lite For QRAE II's dock.

Important! If you do make parameter changes on the screen, but do not click "Set," the changes are not transferred to the QRAE II.

AutoRAE Lite Utility Prog	gram				
File Operation Option View Help					
Recu 🖬 🎒 🧞 🎾 🦻					
■ ▲ AutoRAE Lite(T0120047K5) ■ ▲ QRAEII(181-104127) - ⑤ CO - ● H2S - ⑤ OXY - ⑧ LEL	Sensor Name: Calibration Date: Cal Interval: Bump Date: Alarm Levels: High: Low: STEL:	180 days 6/2/2009 20.0 ppm 10.0 ppm 15.0 ppm	11:38:00 AM 11:18:00 AM		
	TWA: Calibration Span: Calibration Information	10.0 ppm 10.0 ppm	Alarm Levels		
	Cal Date 6/2/2009 11	:38:00 AM	High	20.0	ppm
	Cal Interval 180	days	STEL	15.0	ppm
			TWA	10.0	ppm
	Bump Information Bump Date 6/2/2009 11:		Calibration Paramete	ers 10.0	ppm
	Bump Interval	days	C	Set	

9.6.5 Configuring Multiple QRAE II Monitors

With the AutoRAE Lite Utility Program in Administrator Mode, you can set new parameters in as many QRAE II monitors as you want, allowing uniform configuration of many QRAE II monitors.

- 1. Place a QRAE II in the dock.
- 2. Click "Set." A configuration and its parameters are sent to the QRAE II automatically.
- 3. Remove the QRAE II.
- 4. Place another QRAE II in the dock.
- 5. Press "Set."

If the parameters are successfully transferred, you see this dialog box:

AutoRAE L	ite Utility F	Program 🔀
Set Paramete	er Succeeds.	
(ОК	

6. Repeat this process as many times as you want.

Note: If there is an error in the data transfer to any QRAE II, you see this message:

AutoR	AE Lite Utility Program	X
⚠	Set Parameter Fails.	
	ОК	

Check the parameter settings and cable connections, and try again.

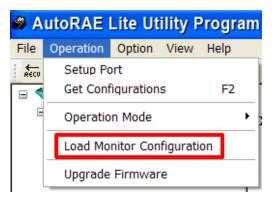
Important! If the problem persists, refer the QRAE II to qualified service personnel. Do not place it into service.

9.7 Using Saved Configuration Files

Because the AutoRAE Lite Utility allows you to save monitor configurations, you can load a monitor configuration from your computer for upload to a QRAE II. This is especially useful when you want many QRAE II monitors to use a single configuration.

Note: You can only load a configuration file if the AutoRAE Lite Utility is in Administrator Mode. Once you have provided a password and have entered Administrator Mode, you can load a previously saved monitor configuration.

1. Under Operation, select "Load Monitor Configuration."



2. A pop-up window labeled "Load Monitor Configuration" appears. Locate a configuration file that you have saved previously. It has a ".mcfg" suffix, as in "qraeII_treatmentplant1.mcfg."

Load Mo	nitor Configuration	?×
Look in: 🙆	Auto RAE Lite Utility Program 🛛 🕑 🤌 📂 🖪	•
Language	eatmentplant1.mcfg	
File name:		Set
Files of type:	Monitor Configure File(*.mcfg)	ancel

3. Click on the name of the configuration file to select it.

Load Monitor Configuration				? 🗙
Look in: 🗀 AutoRAE Lite Utility Program	v G	۵	ø	.
Language				
🖬 qraeII_treatmentplant1.mcfg				
			_	
File name:				Set

4. The information saved in the configuration file is now shown in the lower pane of the pop-up window, so that you can ensure that you have the correct configuration file and that its parameters are the ones you want to load into the AutoRAE Lite Utility (and eventually into your monitors).

Load Monitor Cor	nfiguration 🛛 🕐 🔀
Look in: 🗁 AutoRAE Lite Ut	ility Program 🛛 🕑 🤌 🗁 🛄 🔻
Language ☐ Template ☐ qraeII_treatmentplant1	.mcfg
File name: graell_treatmen	tplant 1.mcfg
Files of type: Monitor Configu	ire File(*.mcfg)
Instrument Name: Serial Number: Firmware Version:	QRAEII 181-104127 V3.00
Current Status:	Normal
Socket Index: Sensor:	1 2 CO(ppm) H2S(ppm) I
Enabled:	Yes Yes
Password:	0000
Sensor Name:	C0
Calibration Date: Cal Interval:	6/2/2009 11:38:00 AM 180 days
Bump Date:	6/2/2009 11:18:00 AM 🗸
<	

Important! Always double-check the configuration settings to ensure they are correct. If they are not correct, or if due dates have passed, use another configuration file or create a new one.

5. Click "Set" to load the configuration into the AutoRAE Lite Utility.

Load Monitor Config	guration 🛛 💽 🔀
Look in: 🗀 AutoRAE Lite Utility P	Program 🛛 🕑 🤣 📂 🛄 🗸
Canguage Camplate Canguage (construction) Canguage (co	fg
File name: qraeII_treatmentplan	t1.mcfg Set
Files of type: Monitor Configure Fil	le(*.mcfg) Cancel
Instrument Name: Serial Number: Firmware Version:	QRAEII A A A A A A A A A A A A A A A A A A
Current Status:	Normal
Socket Index: Sensor: Enabled:	1 2 CO(ppm) H2S(ppm) I Yes Yes
Password:	0000
Sensor Name:	со
Calibration Date: Cal Interval:	6/2/2009 11:38:00 AM 180 days
Bump Date:	6/2/2009 11:18:00 AM 🗸
<	

10 Updating The AutoRAE Lite For QRAE II Firmware

New firmware updates occasionally become available for the AutoRAE Lite For QRAE II. Once the firmware update is downloaded from the RAE Systems website or from a disc to your computer, follow these steps:

- 1. Connect the AutoRAE Lite For QRAE II to the computer using a USB cable.
- 2. Power up the AutoRAE Lite For QRAE II (make sure it has batteries in it or has its AC adapter connected and plugged in).

Note: Make sure a QRAE II is not in the dock.

3. Start the AutoRAE Lite Utility Program by double-clicking its icon on the computer's desktop.



4. When the main program window is shown, pull down the Operation menu and select "Upgrade Firmware."

🥔 A	utoRAE Lite Utility Program			
File	Operation Option View Help			
RECU	Setup Port			
	Get Configurations F2			
	Operation Mode			
	Upgrade Firmware			

5. A pop-up window appears, reminding you to unplug the USB cable when you are done updating the firmware. Click "OK."

AutoRAE Lite Utility Program 🛛 🔀
Please unplug the USB cable from the instrument after upgrading its firmware.
ОК

6. The RAE Programmer 7000 dialog box appears. Set the COM port to match your current configuration (for example, "6").

7. Click "Browse..."

RAE Programmer 7000	X
COM Port	
Package	Browse
Package Information	
Processing Information	
Exit	Go

8. Locate the firmware update file on your computer (it has a ".rfp" suffix).

Open			? 🗙
Look in: ն	AutoRAE Lite Utility	• • •	➡ 🔳
i⊇ Language i⊇ Template AutoRAE Lite			
File name:	[Open
Files of type:	RFP Files (*.RFP)	•	Cancel

9. Once you select the file, click "Open." RAE Programmer 7000 opens.

🔎 RAE Progr	ammer 7000	×
COM Port	6	
Package	D:\Desktop\AutoRAE Lite V1.00.RFP	Browse
Package Informatio	n	
Product: Au Version: 1.1	itoRAE Lite 10	
Package Code: Af	20000E100, BL0000E100	
Create by RAE at 2	007/11/08 00:26:18.	
Processing Informat		
Exit]	Go

10. Click "Go" to start updating the firmware. You receive the message "Processing Information" as the updating progresses.

🔎 RAE Progr	rammer 7000
COM Port	6
Package	D:\Desktop\AutoRAE Lite V1.00.RFP Browse
Package Information	on
	sutoRAE Lite .00
Package Code: A	P0000E100, BL0000E100
Create by RAE at 2	2007/11/08 00:26:18.
Processing Informa	
Exit	Go

11. When the firmware update is complete, you receive the message "Firmware loaded. Please reset the unit!" Click "Exit."

🔎 RAE Progr	ammer 7000	×		
COM Port	6			
Package	D:\Desktop\AutoRAE Lite V1.00.RFP	Browse		
Package Informatio	on			
	utoRAE Lite 00			
Package Code: Af	P0000E100, BL0000E100			
Create by RAE at 2	Create by RAE at 2007/11/08 00:26:18.			
Processing Informa	tion			
Firmware loaded. P	lease reset the unit!			
Total used: 46.2 se	econds.			
Evà				
Exit		Go		

12. Unplug the USB cable, and exit the AutoRAE Utility II program.

11 Formatting An SD Card

If you purchase an SD card for use in an AutoRAE Lite For QRAE II, it may need to be formatted before it is used. RAE Systems SD cards are pre-formatted (RAE Systems part number 550-0300-000).

IMPORTANT!

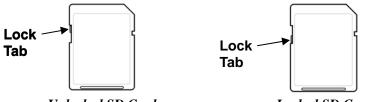
The maximum capacity for an SD card used in an AutoRAE Lite For QRAE II is 2GB.

11.1 Checking Whether An SD Card Needs Formatting

If the AutoRAE Lite For QRAE II's Service Requested LED blinks orange or if you are using a new SD card for the first time, the SD card may need to be formatted. The AutoRAE Lite For QRAE II does not automatically format a card, because there may be valuable data on the card. Therefore, you must remove the SD card from the AutoRAE Lite For QRAE II and connect it to a computer so that you can check it, and if necessary, format it.

SD cards typically come pre-formatted by the manufacturer, but for an SD card to operate properly in the AutoRAE Lite For QRAE II, it must be formatted for FAT32, a 32-bit file allocation system. If the card is formatted for FAT or FAT16 or unformatted, it must be formatted for FAT32.

Before using an SD card or checking whether it needs formatting, make sure that its lock tab is in the "unlocked" position.



Unlocked SD Card

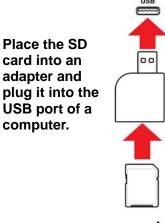
Locked SD Card

11.2 Formatting An SD Card

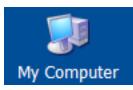
WARNING!

Formatting an SD card erases everything on the card. Once an SD card is formatted, any contents that were on it cannot be recovered. Always make a backup of the data on an SD card before reformatting it.

- 1. Make sure the SD card is not locked.
- 2. Place the SD card into an adapter and connect it to a computer's USB port.



3. Double-click the "My Computer" icon on the computer's desktop.



4. The list of Devices with Removable Storage should include your SD card with a title of "Removable Disk."

e Edit View Fa <mark>vorites Tool</mark>	s Help				
) Back - 🕥 - 🏂 🔎	Search 🍺 Folders 📰 🗸				
dress 😼 My Computer					× >
0	Name	Туре	Total Size	Free Space	Comments
System Tasks View system information Add or remove programs Change a setting	Hard Disk Drives				
	∽Local Disk (C:)	Local Disk	68.3 GB	15.6 GB	
	Devices with Removable Storage				
Eject this disk	DVD Drive (D:)	CD Drive			
	DVD-RW Drive (E:)	CD Drive			
Other Places 🙁	Removable Disk (F:)	Removable Disk			

5. Right-click on the Removable Disk item to get details about it:

Removable Disk (F:) Properties			
General AutoPlay	Tools Hardware Sharing		
>			
Type: Remo	ovable Disk		
File system: FAT3	12		
📕 Used space:	32,768 bytes	32.0 KB	
Free space:	1,013,514,240 bytes	966 MB	
Capacity:	1,013,547,008 bytes	966 MB	
	Drive F		
	OK Cancel	Apply	

6. If the file system says "FAT 32," then you can click OK and use (or continue to use) the disk. If the disk is formatted for any other file system (FAT or FAT 16, for example), you should reformat it for FAT 32.

Note: If the disk is formatted for FAT 32 and you simply want to reformat the disk, follow the steps outlined below, as if it were a new disk or one that is formatted for another file system.

- 7. Click OK to close the dialog box.
- 8. Right-click on "Format..."

9	Domouphle Diele (Eu)		
	Open		
	Explore		
	Search		
3	AutoPlay		
3	Scan for Viruses		
3	Sharing and Security		
9	Open as Portable Media Device		
3	🔁 🏷 Combine supported files in Acrobat		
	Format		
	Eject		
	Cut		
	Сору		
	Create Shortcut		
	Rename		
<	Properties		

9. Under "File System," select "FAT 32."

Format Removable Disk (F:)	? ×
Capacity:	
968 MB	*
File system	
FAT	~
FAT32 FAT	
Default allocation size	~
Volume label	
- Format options	
Quick Format	
Enable Compression	
Create an MS-DOS startup disk	
Start Clo	ise

- 10. Click "Start." (It does not matter whether you select "Quick Format," so leave it unchecked.)
- 11. A pop-up window warns you that everything on the disk will be erased during formatting. If you

do not want to continue with the formatting operation, click "Cancel." Otherwise, click "OK."



12. Formatting should take less than one minute. When the operation is complete, you see this message:

Formatting Removable Disk (F:) 🔀		
(į)	Format Complete.	
	ок	

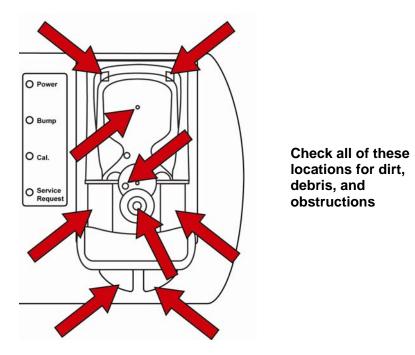
13. Click "OK." The SD card can now be used in the AutoRAE Lite For QRAE II. Remove it and place it in the AutoRAE Lite For QRAE II.

12 Maintenance

Occasional cleaning of the AutoRAE Lite For QRAE II's exterior is recommended. Use a damp cloth (water only, no solvents or cleaners) to wipe the exterior case and the dock area.

Inspect the ports in the dock and the space between the Bump and Cal. buttons and the case. All of these locations are indicated below. If dirt has settled into any of these places, use a can of compressed air to blow it out.

Important! Never use sharp tools or solvents to dislodge small obstructions. If debris is lodged in any portion of the AutoRAE Lite For QRAE II and cannot be removed by compressed air or soft cloth, refer it to qualified service personnel.



Inspect the AC adapter's wires, the SD card slot, the USB port, the LEDs, and the area around the Bump and Calibration buttons for dirt or debris. Also check the two rectangular switch locations and the infrared communication port in the middle of the dock for dirt or debris. Finally, make sure debris is not attached to the metal bars on which the locking mechanism slides in and out.

Do not leave dead batteries in the AutoRAE Lite For QRAE II. Over time, they may leak or corrode, causing damage to the components in the battery compartment. Always use high-quality alkaline batteries.

13 Troubleshooting

Problem	Possible Re	asons & Solutions
Cannot perform Bump or Calibration. Bump and Cal. LEDs are dark and Service Request LED glows red.	Reasons:	 QRAE II is not on. SD card is not installed. SD card has little or no free space remaining. SD card is damaged. SD card is locked (LED blinks orange instead of red). Filter may be missing (QRAE II pump model) or Calibration Adapter may be missing (QRAE II diffusion model).
	Solutions:	Make sure the QRAE II is turned on. Install SD card. Clear space on SD card (using computer) or use new SD card. Replace with SD card known to be undamaged. Unlock SD card by moving locking tab. Attach filter (QRAE II pump model) or insert Calibration Adapter (QRAE II diffusion model).
All LEDs dark. AutoRAE Lite For QRAE II is not receiving power.	Reasons:	Loose/damaged wire in cable from AC adapter to AutoRAE Lite For QRAE II. Damaged/defective AC adapter. Power source to AC adapter turned off/disconnected. Dead batteries.
	Solutions:	Check AC adapter wire and connection to AutoRAE Lite For QRAE II. Replace AC adapter. Check that AC power source is connected and turned on. Replace batteries.
Cannot perform Bump or Calibration, but LEDs are glowing normally (green).	Reasons:	Empty calibration gas tank. Obstruction between QRAE II and dock. Defective gauge or obstruction in inlet line.
	Solutions:	Check that calibration tank has sufficient gas (should register >50psi). Remove QRAE II and check that it is clean and that dock area is also clean. Try a calibration tank known to be full. If gauge does not register, gauge may be defective or there may be an obstruction in the inlet line. Check the filter and line for obstructions and clear them.
Pump does not operate	Reasons:	Pump is damaged, obstructed, or disconnected.
	Solutions:	Check pump wiring, clear obstructions, or replace pump.

Time/date are wrong in datalog from SD card	Reasons:	Time needs to be synchronized on AutoRAE Lite For QRAE II and on QRAE II.
	Solutions:	Connect AutoRAE Lite For QRAE II to computer and use AutoRAE Lite Utility program to reset AutoRAE Lite For QRAE II's internal clock. If QRAE II has wrong time/date, place QRAE II in AutoRAE Lite For QRAE II dock and reset time/date.

14 Support

To contact the RAE Systems Technical Support Team:

Monday through Friday, 7:00AM to 5:00PM Pacific (US) Time Phone (toll-free): +1 888-723-4800 Phone: +1 408-952-8461 Email: tech@raesystems.com

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